



Rock the Boat 2025 Terms & Conditions

The following Terms and Conditions ("Terms") for Rock the Boat 2025 ("Cruise"), as well as the terms and conditions described in the [Carnival Cruise Lines Ticket Contract](#) ("Ticket Contract"), contain important contractual terms, conditions, and limitations on your rights, and constitute a legally binding contract between you and Cruising Country Pty Ltd LLC (collectively referred to herein as "Rock the Boat" or "RTB"), as well as Carnival Cruise Lines (referred to herein as "CCL"), or their respective officers, directors, employees, agents and contractors (collectively referred to herein as the "Released Parties"), with respect to the Cruise.

All guests must read, agree to and accept these Terms BEFORE booking their stateroom for the Cruise and retain them for future reference.

All references to "Guest" shall have the same meaning as "Passenger" for purposes of these Terms and shall include each person listed on a Cruise Ticket Contract.

Each Guest's reservation for Rock the Boat, use of the Ticket Contract, embarkation on the Cruise, and attendance at any Cruise event constitute the acceptance of and agreement to this Contract, including each and all of the Terms herein and of the Ticket Contract.

ACCEPTANCE & AGREEMENT TO CARNIVAL CRUISE LINE TICKET CONTRACT

Carnival Cruise Line Ticket Contract: <https://www.carnival.com/about-carnival/legal-notice/ticket-contract.aspx>

By making this reservation, or by acceptance and/or use of the Ticket Contract, the person named thereon as Guests, each passenger and guest on the same reservation, acknowledges he or she has read, and understands each and every term, condition, and provision of the Ticket Contract and agrees to be bound thereby.

In addition, by making this reservation or by the acceptance and/or use of the Ticket Contract by the persons named as Guests, it shall be deemed to bear acceptance and agreement by each and every person to all the additional Terms and Conditions set forth herein.



Cancellation Policy

ALL RESERVATIONS, DEPOSITS AND PAYMENTS MADE FOR ROCK THE BOAT 2025 ARE NON-REFUNDABLE

Due to the exceptional nature of our event, all cabin reservation cancellations, fares are **non-refundable**, and cancellation forfeits all payments made prior to notice of cancellation. There is NO exceptions to our cancellation policy. **We strongly recommend the purchase of travel insurance at the time of booking to cover you in the unfortunate event of needing to cancel your cruise.**

In the unfortunate event that you should have to cancel your holiday, Choose Your Cruise must be notified in writing. The day we receive this notice in writing, will be considered the date your cancellation has been made.

NO-SHOWS

There will be no refunds given for those who do not board the ship on time, unused tickets, or after the Cruise has occurred. If a flight or other delay for any reason prevents you from joining the cruise by the boarding time on the departure date, you will be considered a no-show, and we cannot provide a full or partial refund or credit toward a future cruise. Please note that your decision not to travel due to State Department advisories or fear of travel will constitute a cancellation by you. No refund or credit will be given for any unused features or early departures for any reason.

Booking Changes: A fee of \$25 per person will be charged for any revision or alteration made to a reservation after the booking is confirmed unless the change increases the value of the booking. Please note that this does not apply to complete name changes or cabin downgrades which are considered cancellations and full cancellation fees apply.

One complete name change is permitted per booking and will be charged at \$250.00 as long as one of the original passengers are still travelling in the cabin. If none of the original passengers are travelling, then full cancellation fees will apply.

FORCE MAJEURE

Neither Party will be liable for any failure or delay in performing an obligation under this Agreement that is due to any of the following causes, to the extent beyond its reasonable control: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown



of communication facilities, natural catastrophes, governmental acts or omissions, changes in laws or regulations, national strikes, fire, explosion, not limited too.

For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor the inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder. If a Force Majeure applies, you will be bound by the suppliers' terms & conditions.

LIMITATION OF LIABILITY

Subject to Australian Law, as Choose Your Cruise is only acting as an agent, we have no liability in respect of the supply of any element of your booking, including any liability for illness, personal injury, death or loss of any kind, delay and inconvenience caused directly or indirectly by any provider of travel services or products or by other third parties unless caused by our negligence. Any claim for damages for injury, illness, loss or death must be brought against the relevant supplier of the travel services or products.

Choose Your Cruise is not liable for force majeure or any other event which is beyond our control, or which is not preventable by us.

Note: **Cancellation Policies are subject to change at any time by the cruise line without prior notice.**

[Inclusions and Gratuities Information](#)

WHAT'S INCLUDED IN THE HOLIDAY PRICE (per person – twin share)

- Cruise aboard the Carnival Luminosa
- All meals, entertainment, and gratuities on board
- All Rock the Boat Headline Shows and performances
- Port charges and government taxes

Costs are per adult in \$AUD and are based on a twin sharing basis. Single travellers must pay 150% the full twin share price. Costs are subject to change with or without notice.

WHAT'S NOT INCLUDED IN THE HOLIDAY PRICE

- Airfare, passport and fees and insurances of all kinds
- Laundry, phone calls, beverages, items of a personal nature, optional excursions etc.

The price does not cover costs and expenses, including the return to your home, if you leave the cruise at your own volition, or due to illness, or due to official action by the government.



GOVERNING LAW

These booking conditions are governed by the law in force in South Australia, Australia.

These booking conditions apply to the person making the booking and all other persons on whose behalf the booking is made.

The person making the booking must be at least 18 years of age and must be authorised to make the booking on behalf of all the members of the travelling party. The person making the booking must also provide a copy of these booking conditions to the other members of the party.

DRINKS PACKAGES

Beverage packages will be available on this cruise; however, they will not be available to book until closer to sailing date, approximately 2 months prior which is when all our passengers will be provided with online check in details where you can log in and pre-purchase add-ons like drink packages, specialty dining and shore excursions.

Please note: Any guest wishing to purchase an alcoholic beverage package must do so for all guests of legal drinking age in the same stateroom. We, nor Carnival Cruise Line, can make any exemptions to this rule, even if a medical certificate is presented.

ARTIST LINE-UP

Rock the Boat has entered into an agreement with each performing artist on Rock the Boat to be present on board the Cruise and to perform in accordance with terms specified therein. However, neither Choose Your Cruise nor Carnival Cruise Line shall be liable or responsible for the failure of any artist/musician to appear on board or to perform under its agreement.

In the event of any failure of contracted artists to perform during the cruise, Rock the Boat/Choose Your Cruise in its sole discretion, may engage a replacement artist or artists or may change, postpone or terminate any part of the Cruise or the entertainment program or change itinerary. In such case, Rock the Boat/Choose Your Cruise, shall have no liability to any guest for any loss, damage, cost or expense whatsoever by reason of such change.

Artist line up is correct at the time of printing and is subject to change. In the unlikely event that any band / performer cancels or cannot fulfill their performance obligations for any reason, there will be no refunds. The ticket is for the overall cruise experience, not the individual acts.



HOST SHIP

The advertised event host ship, Carnival Cruise Lines "Luminosa" is correct at the time of announcement and can be subject to change. In the unlikely event that the advertised host ship is changed to an alternate vessel, all agents and booked passengers will be notified.

CONTRACT

After we have received your deposit or full payment (if applicable) and we have issued a confirmation invoice, a contract will exist between you and each of the suppliers, effective from the date printed on your invoice. The terms & conditions of each supplier you have booked with will apply to your booking. Once the contract(s) is made, the supplier is responsible for providing you with the travel arrangements that you have booked.

DIETARY REQUIREMENTS

Any special meal requirements will be made on a request basis only. We cannot guarantee special meal requests, nor will we assume any responsibility or liability if passenger's special meal requests are not fulfilled. Requests for main dining times in the main dining room are on a request basis only. Please do so through your associated travel agent.

TRAVEL INSURANCE

Guests who do not hold international travel insurance that covers medical costs, repatriation and other expenses may be refused entry into New Caledonia. It is strongly recommended that all guests take out Travel Insurance for this holiday to avoid being denied entry into New Caledonia and Loyalty Islands ports. Please speak to your Travel Agent at the time of booking about Travel Insurance options (including comprehensive cover options for COVID-19). Nothing in these terms and conditions shall be read as excluding, restricting, or modifying rights under the Trade Practices Act and other legislation given to consumers in relation to the supply of goods and services.

Rock the Boat is a brand name of Cruising Country Pty. Ltd. and is operated for Cruising Country Pty. Ltd.

Rock the Boat is the intellectual property of Cruising Country Pty. Ltd ABN 32 159 918 323.

SMOKING POLICY

For the comfort and enjoyment of their guests, the ships are designated as non-smoking; however, they recognize that some of the guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, they designated certain areas of the ship as smoking areas.

Cigarette, cigar, vape/e-cigarette, and pipe smoking is permitted in designated outdoor areas.



To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking.

Smoking is not permitted in the Casino for any ships departing from Australia.

Onboard all interior public spaces are smoke free*. Smoking is not permitted in any dining venue, theatre, bar, lounge, hallway, elevator, and jogging track.

Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$500 will be applied to their Sail & Sign® account and may be subject to further action pursuant to the "Consequences Section" of the Guest Conduct Policy.

Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas. For sailings beginning in all Australian ports, the minimum age is 18 years old to purchase tobacco products. Electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas.

PREGNANCY POLICY

Carnival Cruise Line cannot accept guests who will have entered their 24th week of pregnancy by the beginning of, or at any time during the cruise or cruise tour. A physician's "Fit to Travel" note is required prior to sailing, stating how far along (in weeks) your pregnancy will be at the beginning of the cruise and confirming that you are in good health and not experiencing a high-risk pregnancy.

MINOR ACCOMPANY

The minimum age to sail unaccompanied on Carnival Cruise Line sailings from Australia, and New Zealand is eighteen (18). The Company retains the right, on rare occasions, to raise the minimum age to sail unaccompanied on any sailing when local laws require or permit such a modification.

Certain other restrictions and conditions will apply, such as compliance with the alcohol policy, and proof of marriage for underage couples.



INFANT POLICY

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise and/or Cruise Tour. For the purposes of this policy, any cruise that has 3 or more days consecutive at sea will require infants to be 12 months old on the first day of the cruise.

Please be aware that guests travelling with a young infant that does not meet the infant policy will be denied boarding. No refunds or other compensation shall be due from the cruise line to anyone as a result of the denial of boarding to an underage infant or other accompanying guests.

Carnival Cruise Line reserves the right to ask for proof of age. Carnival Cruise Line's age policy for gambling and consumption of alcoholic beverages is as follows: Guests must be 18 years of age or older to be served alcohol on board. Proper I.D with birth date is required. Guests must be 18 years of age or older to play the tables and the slot machines. Guests under 18 years of age are not permitted in the casino.

Carnival Cruise Line are kid-friendly and offer variety of activities for children every day. Day programs are divided by age groups. Children with a parent or guardian are welcome in most (not all) specialty restaurants throughout serving hours.

Babysitting Services: Babysitting is offered in groups at children's play areas. An hourly rate is applied for this service.

Please note: Due to public health regulations, in diapers, swim diapers, pull-ups or who are not completely toilet trained are not allowed in the pools, whirlpools or H2O zone.

ADDITIONAL INFORMATION

Details, ship facts, policies, images, and descriptions are gathered for information only and subject to change without notice. Images and descriptions displayed are subject to change at any time without notice. Actual details, design and configuration may vary.